

DfT/Transport Scotland Consultation on Train and Station Design

Response from the Scottish Accessible Transport Alliance (SATA)
Submitted by Alan Rees, Secretary, 20 Seaforth Drive, Edinburgh EH4 2BZ
22.05.08

Questions

SATA response

- | | |
|--|---|
| 1. A joint Code? | Yes |
| 2. Direction to separate documents? | Yes. But the former single document was better |
| 3. References to service provision removed? | Yes. But see the comment above |
| 4. Content with new title? | No. If in another document why include ' train ' design? |
| 5. Mirror of PRM TSI? | Yes |
| 6. Include good practice? | Yes, and emphasise the need to meet GB standards when EU standards are lower |
| 7. Follow natural order of passenger journey | Yes |
| 8. Description of 'major works'? | Yes, but need to define what has a 'significant effect' |
| Encouraging disabled people to travel | |
| 9. Advice to travel by rail? | Yes |
| 10. Anything to be added etc? | Yes, training of designers and helpful information and guidance sources eg audio description/wayfinding |
| 11. Evidence? | Why leave designers out?
Describe On-line (www.describe-online.com) |
| Pre-travel information | |
| 12. Agree with advice? | Yes, but definition of 'accessibility'? |
| 13. Anything to be added? | See 11 re audio description for blind people and 12 for definition of 'accessibility' |
| 14. Evidence? | See 11 |
| Getting to the station | |
| Location | |
| 15. Agree with advice? | Yes |
| 16. Anything to be added? | Mention RNIB's REACT system.
Also information in different formats, maps, |

audio description etc and the need for door-to-door transport and interchange services.

17. Evidence?

RNIB, local access guides, online information

Car parking

18. Agree with advice?

Yes

19. Anything to be added?

No

20. Evidence?

Set-down and pick-up points

21. Agree with advice?

Yes

22. Anything to be added?

No

23. Evidence?

Inside the station

Unobstructed progress

24. Agree with advice?

Yes. The lower European standard appears to apply to routes rather than general passenger circulation areas. Inclusive Mobility p 26 advises a clear minimum width of 2000 mm for footways, paths etc to allow two wheelchairs to pass comfortably.

25. Anything to be added?

No

26. Evidence?

Inclusive Mobility p 26

Doors

27 Agree with advice/

Yes but minimum width recommended should be 900mm, preferably 1200mm

28 Anything to be added?

As above

29 Evidence?

SRA 2002 Code p 65 *Inclusive Mobilty p 77*

Lighting

30. Agree with advice?

Yes and the higher European standards are welcome

31. Anything to be added?

No

32. Evidence?

Inclusive Mobility p 134

Floors

33. Agree with advice?

Yes

34. Anything to be added?

No

35. Evidence?

Furniture, walls and transparent obstacles

36. Agree with advice? Yes

37. Anything to be added? No

38. Evidence?

Furniture and freestanding devices No advice and no questions

Signs

39. Agree with advice? Yes and the higher European standards are welcome

40. Anything to be added? No

41. Evidence?

Announcements

42. Agree with advice? Yes

43. Anything to be added? No

44. Evidence?

Help points

45. Agree with advice? Yes

46. Anything to be added? No

47. Evidence?

Ticket sales points

48. Agree with advice? Yes

49. Anything to be added? No

50. Evidence?

Seating

51. Agree with advice? Yes and the higher European standards are welcome

52. Anything to be added? No

53. Evidence?

Toilets

54. Agree with advice? Yes and the higher European standards are welcome

55. Anything to be added? Yes. Reference to the needs of parents with older and larger children beyond the baby stage for more changing space

56. Evidence?	Representations of parents to MACS
Crossing the track	
57. Agree with advice?	Yes
58. Anything to be added?	No
59. Evidence?	
Lifts	
60. Agree with advice?	Yes
61. Anything to be added?	No
62. Evidence?	
Ramps	
63. Agree with advice?	Yes
64. Anything to be added?	No
65. Evidence?	
Steps and stairs	
66. Agree with advice?	Yes and the higher European standards for width are welcome. Where the standard is lower (eg on tactile banding and handrails) are clear recommendations on good practice a reference to BS standards
67. Anything to be added?	Where stairs have a clear width of more than 1800 mm a central handrail should also be provided
68. Evidence?	<i>Inclusive Mobility</i> pp 88-93 BS 8300
Platform lifts (for boarding trains)	
69. Agree with advice?	Yes
70. Anything to be added?	No
71. Evidence?	
Escalators	
72. Agree with advice?	Yes
73. Anything to be added?	No
74. Evidence?	
Platforms	
75. Agree with advice?	Yes but the lower European standard for clearance between an obstacle and the platform edge is a concern and advice on good practice needs to be stressed.

76. Anything to be added? No

77. Evidence? *Inclusive Mobility* pp 103-106

Waiting rooms and shelters

78. Agree with advice? Yes

79. Anything to be added? No

80. Evidence?

**Service Disruption
Substitute transport**

81. Agree with advice? Yes

82. Anything to be added? No

83. Evidence?

**Destination station
Connecting transport**

84. Agree with advice? Yes

85. Anything to be added? No

86. Evidence?

Boarding and travelling on the train

No standards or advice given and no questions just reference to RVAR and DPPP guidance

Annex

D Dispensation form

87. Content with new application form?

No. Consultation with disability groups should be mentioned with an asterisk and in Scotland with MACS/PTUC

End

